

## Office of Institutional Research - Department Report



### Program Review

Institutional Research is asked to provide data for programs under review each reporting cycle. Common definitions are applied to all programs under review, resulting in consistent reporting.

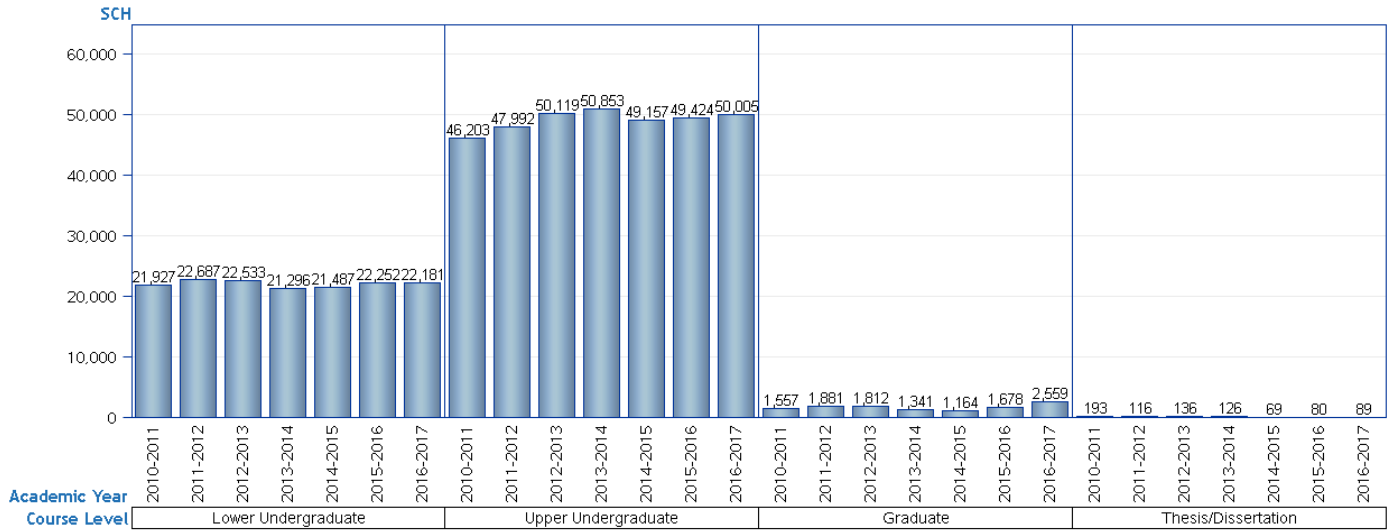
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#### Sources:

- Contracts & Grants – Dollars & Awards – Office of Research & Commercialization
- Count of Applications – Admissions File
- Degrees Granted and Time-to-Degree – Degrees Awarded
- Headcount and Demographic details – Student Instruction File
- Instructional Faculty FTE – Fall Staff File
- Projected Headcount and Degrees – UCF Enrollment and Degree Program Level Projections
- Scores – SAT, ACT, HS GPA, GRE, and GMAT – Student Instruction File and Scores Table
- Student Credit Hours (SCH), Class Size, and Count of Sections – Student Data Course File

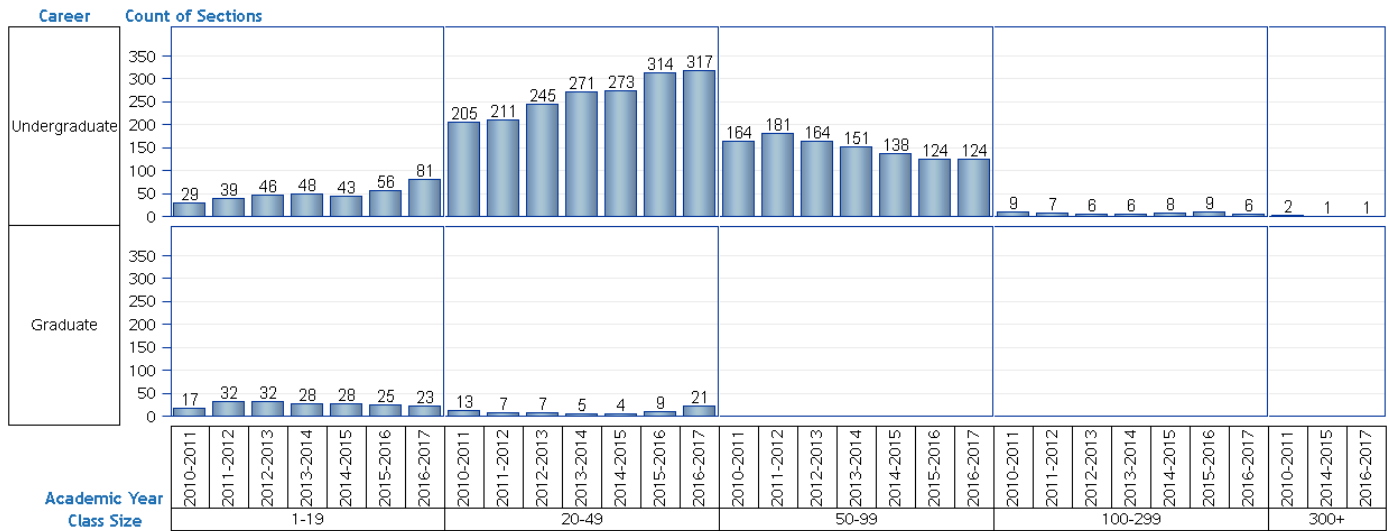
## Rosen College Hospitality Mgmt

### Total Student Credit Hours by Course Level



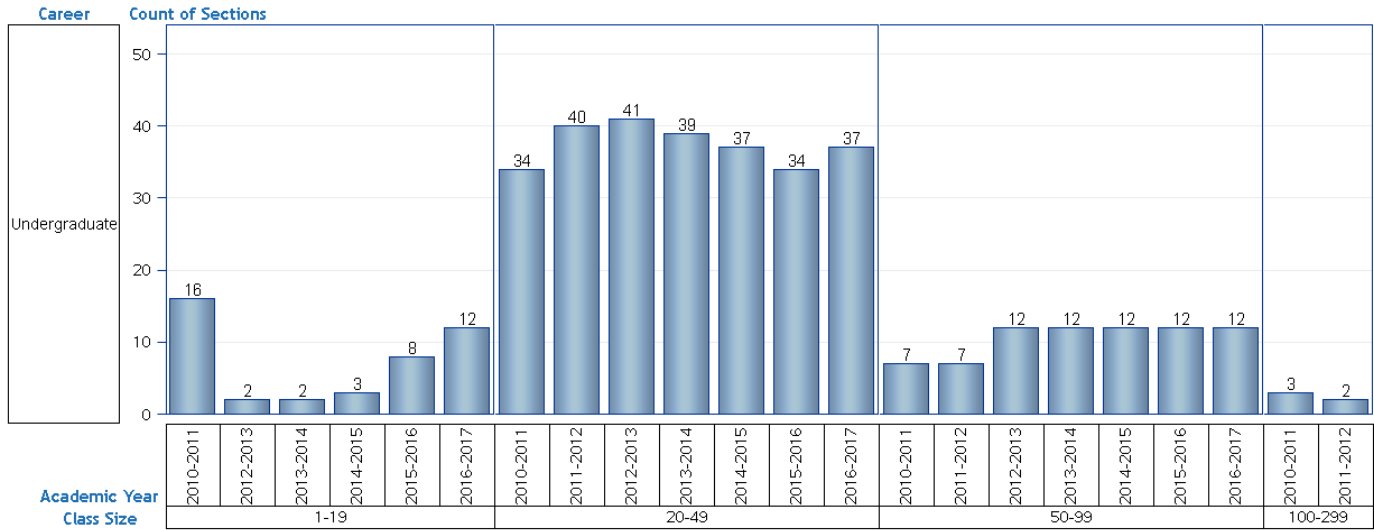
Course Level	SCH						
	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017
Lower Undergraduate	21,927	22,687	22,533	21,296	21,487	22,252	22,181
Upper Undergraduate	46,203	47,992	50,119	50,853	49,157	49,424	50,005
Graduate	1,557	1,881	1,812	1,341	1,164	1,678	2,559
Thesis/Dissertation	193	116	136	126	69	80	89
<b>Total</b>	<b>69,880</b>	<b>72,676</b>	<b>74,600</b>	<b>73,616</b>	<b>71,877</b>	<b>73,434</b>	<b>74,834</b>

### Count of Sections - Lecture



Career	Course Component	Class Size	Count of Sections						
			2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017
Undergraduate	Lecture	1-19	29	39	46	48	43	56	81
		20-49	205	211	245	271	273	314	317
		50-99	164	181	164	151	138	124	124
		100-299	9	7	6	6	8	9	6
		300+	2	.	.	.	1	.	1
Graduate	Lecture	1-19	17	32	32	28	28	25	23
		20-49	13	7	7	5	4	9	21

Count of Sections - Lab



			Count of Sections						
Academic Year			2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017
Career	Course Component	Class Size							
Undergraduate	Laboratory	1-19	16	.	2	2	3	8	12
		20-49	34	40	41	39	37	34	37
		50-99	7	7	12	12	12	12	12
		100-299	3	2	.	.	.	.	.

## Rosen College Hospitality Mgmt

## Total Student Credit Hours by Course Location

Academic Year	Student Credit Hours						%							
	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017
<b>Course Location</b>														
Main Campus (Orlando)	11,764.0	12,005.0	10,564.0	10,378.0	9,883.0	8,734.0	7,330.0	16.83%	16.52%	14.16%	14.10%	13.75%	11.89%	9.80%
Main Off Campus	381.0	504.0	553.0	603.0	720.0	1,182.0	1,989.0	0.55%	0.69%	0.74%	0.82%	1.00%	1.61%	2.66%
UCF Central Region Off Campus	.	.	.	93.0	153.0	129.0	.	.	.	.	0.13%	0.21%	0.18%	.
UCF Rosen Col - Universal Blvd	57,735.0	59,906.0	63,216.0	61,243.0	51,260.0	52,496.0	55,384.0	82.62%	82.43%	84.74%	83.19%	71.32%	71.49%	74.01%
UCF Rosen College Off Campus	.	261.0	267.0	1,299.0	9,861.0	10,893.0	10,128.0	.	0.36%	0.36%	1.76%	13.72%	14.83%	13.53%
<b>Total</b>	<b>69,880.0</b>	<b>72,676.0</b>	<b>74,600.0</b>	<b>73,616.0</b>	<b>71,877.0</b>	<b>73,434.0</b>	<b>74,831.0</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

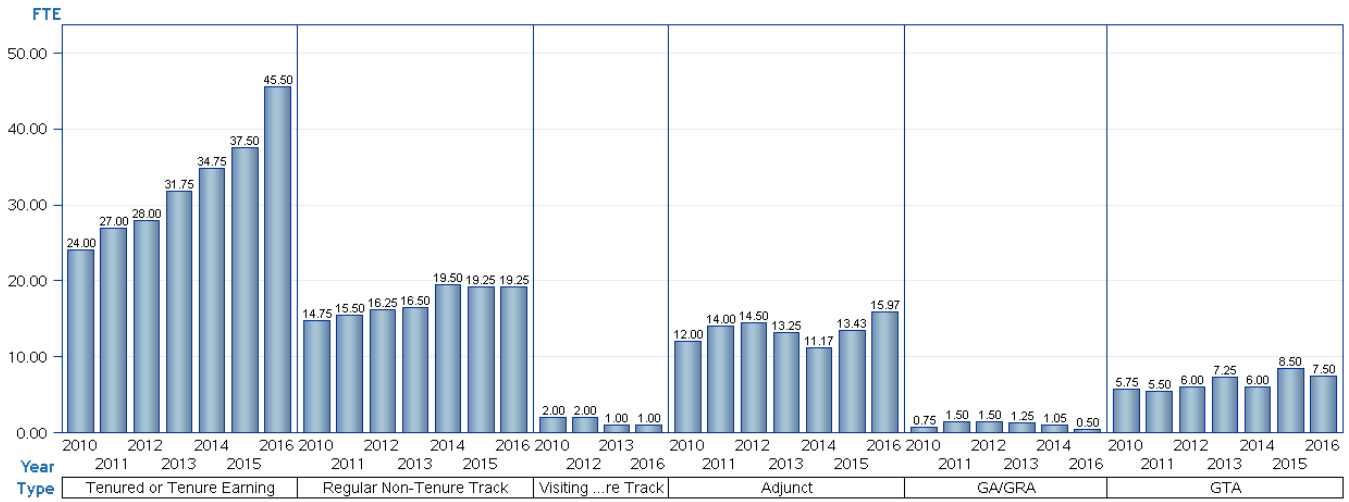
## Total Student Credit Hours by Course Instruction Mode

Academic Year	Student Credit Hours						%							
	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017
<b>Course Instruction Mode</b>														
Face to Face Instruction (P)	47,146.0	47,390.0	45,211.0	37,034.0	32,743.0	27,425.0	28,487.0	67.47%	65.21%	60.60%	50.31%	45.55%	37.35%	38.07%
Mixed Mode/ReducedSeatTime (M)	18,444.0	19,931.0	22,579.0	24,408.0	26,254.0	31,486.0	32,607.0	26.39%	27.42%	30.27%	33.16%	36.53%	42.88%	43.57%
Video Str/ReducedSeatTime (RV)	.	21.0	.	.	.	.	.	.	0.03%	.	.	.	.	.
Video Streaming (V)	99.0	117.0	231.0	189.0	633.0	885.0	825.0	0.14%	0.16%	0.31%	0.26%	0.88%	1.21%	1.10%
World Wide Web (W)	4,191.0	5,217.0	6,579.0	11,985.0	12,247.0	13,638.0	12,912.0	6.00%	7.18%	8.82%	16.28%	17.04%	18.57%	17.25%
<b>Total</b>	<b>69,880.0</b>	<b>72,676.0</b>	<b>74,600.0</b>	<b>73,616.0</b>	<b>71,877.0</b>	<b>73,434.0</b>	<b>74,831.0</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>100.00%</b>

Office of Institutional Research. Source: Student Credit Hours Fact. [Printed on: Monday, July 3, 2017 9:13:10 AM EDT]

Rosen College Hospitality Mgmt

Faculty FTE

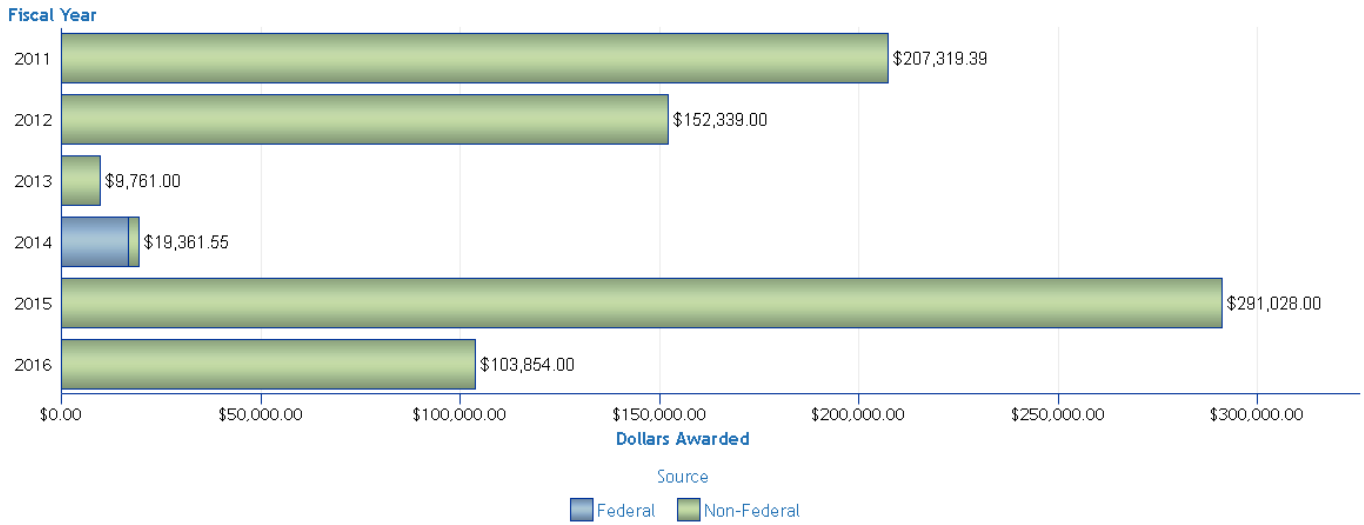


Year	2010		2011		2012		2013		2014		2015		2016	
	FTE	N	FTE	N	FTE	N	FTE	N	FTE	N	FTE	N	FTE	N
Type														
Tenured or Tenure Earning	24.00	24	27.00	27	28.00	28	31.75	32	34.75	35	37.50	38	45.50	46
Regular Non-Tenure Track	14.75	18	15.50	18	16.25	21	16.50	19	19.50	22	19.25	21	19.25	21
Visiting Non-Tenure Track	2.00	2	.	.	2.00	2	1.00	1	.	.	.	.	1.00	1
Adjunct	12.00	29	14.00	31	14.50	32	13.25	25	11.17	27	13.43	29	15.97	35
GA/GRA	0.75	2	1.50	4	1.50	3	1.25	3	1.05	4	.	.	0.50	1
GTA	5.75	12	5.50	12	6.00	12	7.25	15	6.00	13	8.50	17	7.50	15
Total	59.25	87	63.50	92	68.25	98	71.00	95	72.47	101	78.68	105	89.72	119

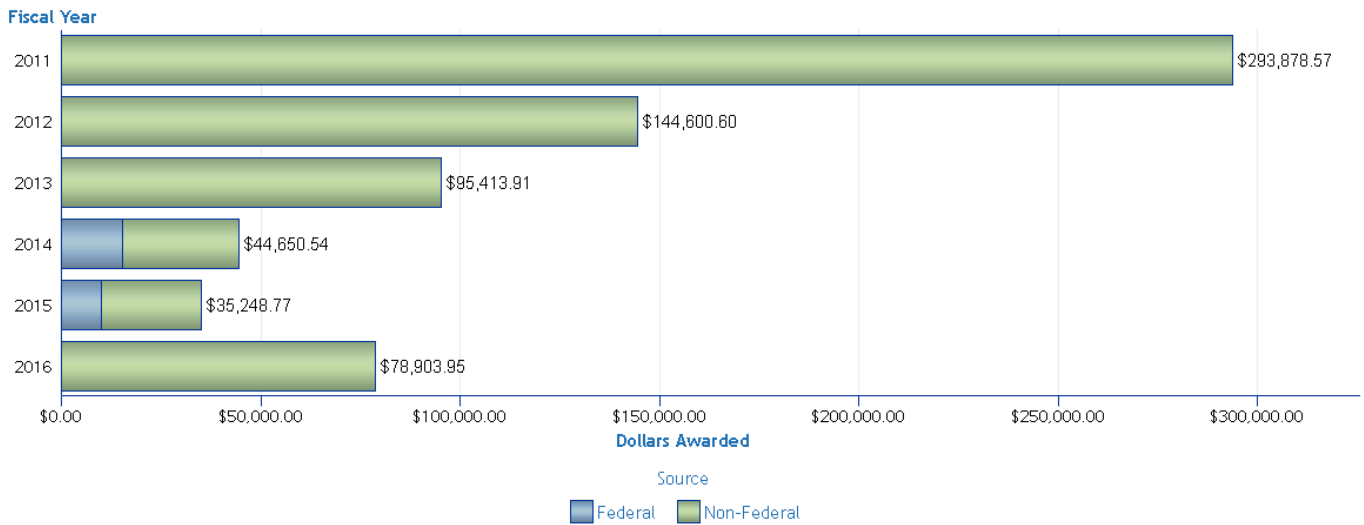
Includes Faculty FTE based on Primary Department.  
Faculty FTE includes Dual Comp FTE (when applicable).

## Rosen College Hospitality Mgmt

### Contracts and Grants - Awards



### Contracts and Grants - Expenditures



#### Awards

Source	Federal	Non-Federal	Total
	Dollars Awarded	Dollars Awarded	Dollars Awarded
Fiscal Year			
2011	0	\$207,319.39	\$207,319.39
2012	\$0.00	\$152,339.00	\$152,339.00
2013	\$0.00	\$9,761.00	\$9,761.00
2014	\$16,861.55	\$2,500.00	\$19,361.55
2015	\$0.00	\$291,028.00	\$291,028.00
2016	0	\$103,854.00	\$103,854.00

#### Expenditures

Source	Federal	Non-Federal	Total
	Dollars Awarded	Dollars Awarded	Dollars Awarded
Fiscal Year			
2011	0	\$293,878.57	\$293,878.57
2012	\$0.00	\$144,600.60	\$144,600.60
2013	\$0.00	\$95,413.91	\$95,413.91
2014	\$15,335.78	\$29,314.76	\$44,650.54
2015	\$9,956.50	\$25,292.27	\$35,248.77
2016	\$0.00	\$78,903.95	\$78,903.95

#### Counts of New and Continuing Awards

Fiscal Year	Federal		Non-Federal	
	New	Incremental	New	Incremental
2011	0	0	4	5
2012	0	0	4	0
2013	0	0	2	0
2014	0	0	1	1
2015	0	0	3	0
2016	0	0	4	0

Total Amount = funding received from external sources in the given fiscal year for the department.  
(This amount is using credit splits when awards are shared among departments)

Incremental counts reflect awards that continue past the initial year.

Dollar amounts are shared between PI's and Co-PI's. Awards are credited in full to PI's

This can sometimes result in data that displays dollars but no corresponding counts in new or incremental awards.

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Office of Institutional Research. Source: Office of Research & Commercialization. *[Printed on: Monday, July 3, 2017 9:13:10 AM EDT]*

## Office of Institutional Research - Undergraduate Report



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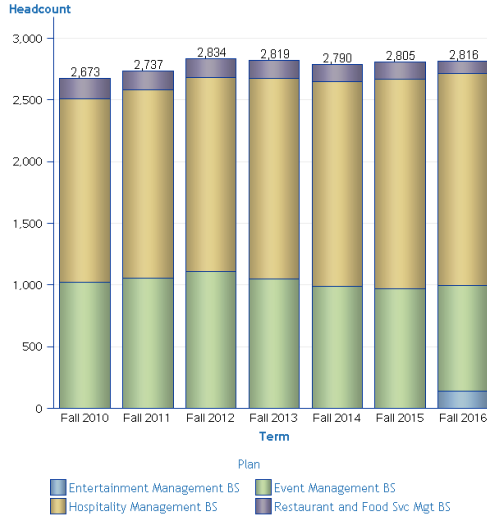
Rosen College Hospitality Mgmt

Undergraduate

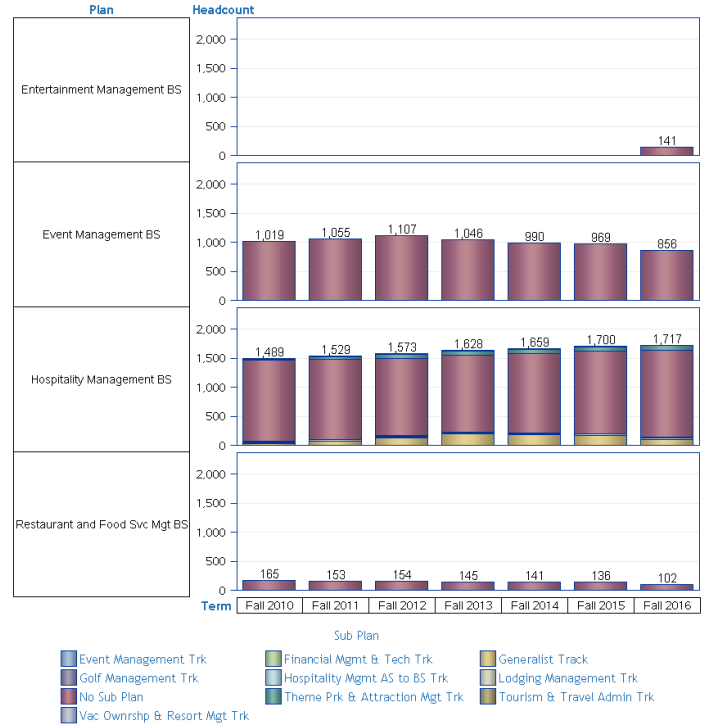
CIP	Plan	Sub Plan
50.1001	Entertainment Management BS	No Sub Plan
52.0901	Hosp Mgmt Pending, AS to BS	No Sub Plan
52.0901	Hospitality Management BS	Event Management Trk
52.0901	Hospitality Management BS	Financial Mgmt & Tech Trk
52.0901	Hospitality Management BS	Generalist Track
52.0901	Hospitality Management BS	Golf Management Trk
52.0901	Hospitality Management BS	Hospitality Mgmt AS to BS Trk
52.0901	Hospitality Management BS	Lodging Management Trk
52.0901	Hospitality Management BS	No Sub Plan
52.0901	Hospitality Management BS	Theme Prk & Attraction Mgt Trk
52.0901	Hospitality Management BS	Tourism & Travel Admin Trk
52.0901	Hospitality Management BS	Vac Ownrshp & Resort Mgt Trk
52.0905	Restaurant and Food Svc Mgt BS	No Sub Plan
52.0907	Event Management BS	No Sub Plan

Pending Majors are not displayed in charts

Headcount in Major by Plan



Headcount in Major by Plan and Sub Plan



		Term							
Plan Type	Plan	Fall 2010	Fall 2011	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Fall 2016	
Headcount	MAJ	Entertainment Management BS						141	
		Event Management BS	1,019	1,055	1,107	1,046	990	969	856
		Hospitality Management BS	1,489	1,529	1,573	1,628	1,659	1,700	1,717
		Restaurant and Food Svc Mgt BS	165	153	154	145	141	136	102
		<b>Total</b>	<b>2,673</b>	<b>2,737</b>	<b>2,834</b>	<b>2,819</b>	<b>2,790</b>	<b>2,805</b>	<b>2,816</b>

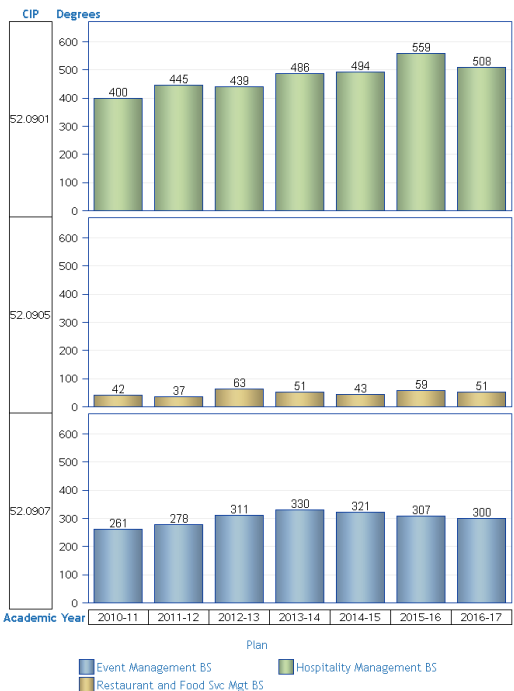
		Term								
Plan Type	Plan	Sub Plan	Fall 2010	Fall 2011	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Fall 2016	
Headcount	MAJ	Entertainment Management BS							141	
		Event Management BS	1,019	1,055	1,107	1,046	990	969	856	
	Hospitality Management BS	No Sub Plan								1
		Event Management Trk								2
		Financial Mgmt & Tech Trk	3	2	1	1	1	2	1	
		Generalist Track	30	71	132	192	183	171	91	
		Golf Management Trk	7	4	6	5	7	2	2	
		Hospitality Mgmt AS to BS Trk	18	18	16	17	12	24	35	
		Lodging Management Trk	17	10	15	13	4	3	13	
		No Sub Plan	1,383	1,371	1,330	1,321	1,366	1,424	1,493	
		Theme Prk & Attraction Mgt Trk	23	43	63	68	78	70	76	
		Tourism & Travel Admin Trk	7	7	4	6	5	5	3	
	Vac Ownrshp & Resort Mgt Trk	1	3	6	5	4		2		
	Restaurant and Food Svc Mgt BS	No Sub Plan	165	153	154	145	141	136	102	
		<b>Total</b>	<b>2,673</b>	<b>2,737</b>	<b>2,834</b>	<b>2,819</b>	<b>2,790</b>	<b>2,805</b>	<b>2,816</b>	

		Term							
Plan Type	Plan	Fall 2010	Fall 2011	Fall 2012	Fall 2013	Fall 2014	Fall 2015	Fall 2016	
Headcount	PND	Hosp Mgmt Pending, AS to BS	25	45	52	41	56	61	62
		<b>Total</b>	<b>25</b>	<b>45</b>	<b>52</b>	<b>41</b>	<b>56</b>	<b>61</b>	<b>62</b>

Rosen College Hospitality Mgmt

Undergraduate

Degrees Granted by Plan



Degrees Granted by Plan and Sub Plan



CIP	Plan	Academic Year	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17
52.0901	Hospitality Management BS	Degrees	400	445	439	486	494	559	508
52.0905	Restaurant and Food Svc Mgt BS	Degrees	42	37	63	51	43	59	51
52.0907	Event Management BS	Degrees	261	278	311	330	321	307	300
	<b>Total</b>	Degrees	<b>703</b>	<b>760</b>	<b>813</b>	<b>867</b>	<b>858</b>	<b>925</b>	<b>859</b>

CIP	Plan	Sub Plan	Academic Year	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17
52.0901	Hospitality Management BS	Event Management Trk	Degrees	362	401	383	412	407	423	404
		Financial Mgmt & Tech Trk	Degrees	1	1	1	1	1	1	1
		Food Service Mgmt Trk	Degrees	1	1	1	1	1	1	1
		Generalist Trk	Degrees	14	14	20	48	64	93	62
		Hospitality Mgmt AS to BS Trk	Degrees	2	1	1	1	1	1	1
		Lodging Management Trk	Degrees	10	15	23	18	11	23	28
		Tourism & Travel Admin Trk	Degrees	1	2	1	1	1	1	1
		Event Management BS	Degrees	8	8	11	7	12	20	13
		Restaurant and Food Svc Mgt BS	Degrees	1	4	1	1	1	1	1
		Event Management BS	Degrees	42	37	63	51	43	59	51
	<b>Total</b>	Degrees	<b>703</b>	<b>760</b>	<b>813</b>	<b>867</b>	<b>858</b>	<b>925</b>	<b>859</b>	

Honors in the Major Awarded

Academic Year	2010-11	2011-12	2012-13	2014-15
Honors in Major				
Honors in Event Management	1		1	
Honors in Hospitality Management	1	1	2	1

Minors and Undergraduate Certificates Awarded

Department	Degree Type	Plan	Academic Year	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17
Hospitality Services	Minor	Hospitality Management Minor	Degrees	202	225	240	210	163	118	86
	Subtotal	Subtotal	Degrees	202	225	240	210	163	118	86
	Subtotal	Subtotal	Degrees	202	225	240	210	163	118	86
Tourism, Events and Attraction	Minor	Event Management Minor	Degrees					2	8	19
	Subtotal	Subtotal	Degrees					2	8	19
	Subtotal	Subtotal	Degrees					2	8	19
<b>Total</b>	<b>Subtotal</b>	<b>Subtotal</b>	<b>Degrees</b>	<b>202</b>	<b>225</b>	<b>240</b>	<b>210</b>	<b>165</b>	<b>126</b>	<b>105</b>

Time to Degree

Includes enrolled and non-enrolled semesters. A year is 3 semesters



Degree Level	Recent Type	Academic Year	N	Avg. Years To Degree
Bachelor	Beginner - FTIC	2010-11	358	4.11
		2011-12	394	4.29
		2012-13	380	4.21
		2013-14	383	4.33
		2014-15	371	4.20
		2015-16	377	4.13
		2016-17	297	4.08
	FCS Transfer	2010-11	293	2.86
		2011-12	325	2.83
		2012-13	402	2.79
		2013-14	446	2.99
		2014-15	439	2.96
		2015-16	503	2.90
		2016-17	508	2.89
	Other Undergrad Transfer	2010-11	52	3.72
		2011-12	41	3.95
		2012-13	31	3.88
		2013-14	38	3.30
		2014-15	48	4.12
		2015-16	45	3.36
		2016-17	54	3.29

Range Acad Years to Degree			<=2		>2 and <=3		>3 and <=4		>4 and <=5		>5 and <=6		>6		Total	
Degree Level	Recent Type	Academic Year	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Bachelor	Beginner - FTIC	2010-11	1	0.28%	18	5.03%	202	56.42%	114	31.84%	17	4.75%	6	1.68%	358	100.00%
		2011-12	2	0.51%	9	2.28%	200	50.76%	140	35.53%	30	7.61%	13	3.30%	394	100.00%
		2012-13	-	-	16	4.21%	211	55.53%	121	31.84%	20	5.26%	12	3.16%	380	100.00%
		2013-14	2	0.52%	12	3.13%	179	46.74%	133	34.73%	43	11.23%	14	3.66%	383	100.00%
		2014-15	2	0.54%	28	7.55%	185	49.87%	119	32.08%	24	6.47%	13	3.50%	371	100.00%
		2015-16	3	0.80%	25	6.63%	202	53.58%	118	31.30%	20	5.31%	9	2.39%	377	100.00%
		2016-17	1	0.34%	30	10.10%	153	51.52%	87	29.29%	21	7.07%	5	1.68%	297	100.00%
	FCS Transfer	2010-11	85	29.01%	145	49.49%	31	10.58%	14	4.78%	5	1.71%	13	4.44%	293	100.00%
		2011-12	105	32.31%	154	47.38%	37	11.38%	10	3.08%	5	1.54%	14	4.31%	325	100.00%
		2012-13	122	30.35%	204	50.75%	35	8.71%	23	5.72%	4	1.00%	14	3.48%	402	100.00%
		2013-14	112	25.11%	224	50.22%	65	14.57%	19	4.26%	8	1.79%	18	4.04%	446	100.00%
		2014-15	121	27.56%	210	47.84%	61	13.90%	23	5.24%	6	1.37%	18	4.10%	439	100.00%
		2015-16	127	25.25%	255	50.70%	79	15.71%	16	3.18%	9	1.79%	17	3.38%	503	100.00%
		2016-17	148	29.13%	247	48.62%	52	10.24%	30	5.91%	13	2.56%	18	3.54%	508	100.00%
	Other Undergrad Transfer	2010-11	8	15.38%	18	34.62%	14	26.92%	3	5.77%	3	5.77%	6	11.54%	52	100.00%
		2011-12	6	14.63%	17	41.46%	4	9.76%	6	14.63%	1	2.44%	7	17.07%	41	100.00%
		2012-13	5	16.13%	16	51.61%	2	6.45%	1	3.23%	1	3.23%	6	19.35%	31	100.00%
		2013-14	11	28.95%	11	28.95%	7	18.42%	4	10.53%	1	2.63%	4	10.53%	38	100.00%
	2014-15	9	18.75%	21	43.75%	6	12.50%	-	-	3	6.25%	9	18.75%	48	100.00%	
	2015-16	8	17.78%	25	55.56%	3	6.67%	3	6.67%	3	6.67%	3	6.67%	45	100.00%	
	2016-17	11	20.37%	28	51.85%	8	14.81%	4	7.41%	-	-	3	5.56%	54	100.00%	

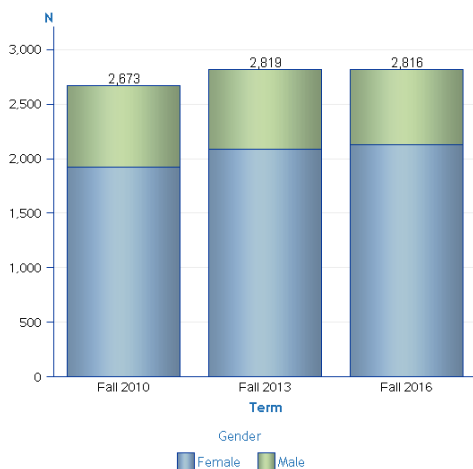
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52.0901	Hospitality Management BS	Generalist Track
52.0901	Hospitality Management BS	Golf Management Trk
52.0901	Hospitality Management BS	Hospitality Mgmt AS to BS Trk
52.0901	Hospitality Management BS	Lodging Management Trk
52.0901	Hospitality Management BS	No Sub Plan
52.0901	Hospitality Management BS	Theme Prk & Attraction Mgt Trk
52.0901	Hospitality Management BS	Tourism & Travel Admin Trk
52.0901	Hospitality Management BS	Vac Ownrshp & Resort Mgt Trk
52.0905	Restaurant and Food Svc Mgt BS	No Sub Plan
52.0907	Event Management BS	No Sub Plan

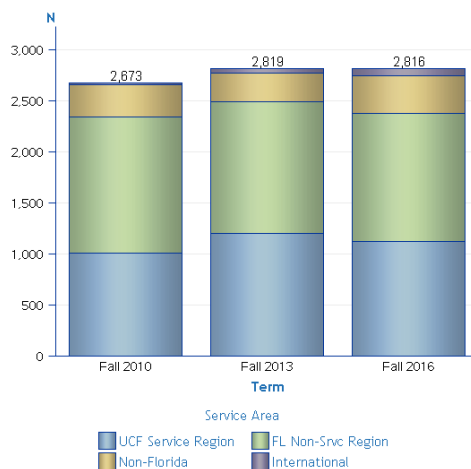
Excludes students in a Pending Major

Headcount by Gender



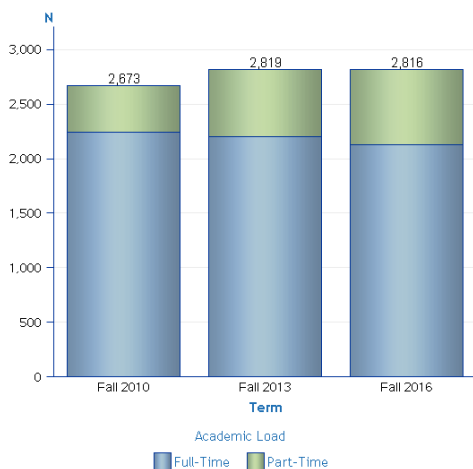
Term	Female		Male		Total	
	N	%	N	%	N	%
Fall 2010	1,920	71.83%	753	28.17%	2,673	100.00%
Fall 2013	2,085	73.96%	734	26.04%	2,819	100.00%
Fall 2016	2,127	75.53%	689	24.47%	2,816	100.00%

Headcount by Service Area



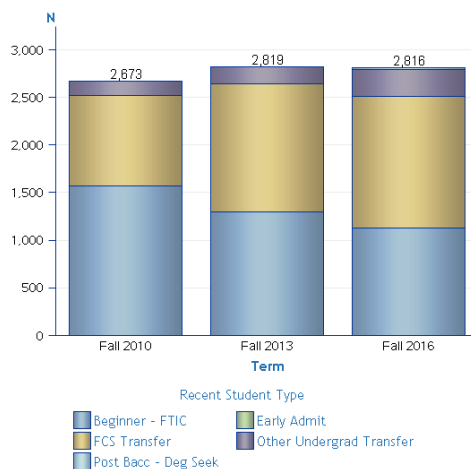
Term	UCF Service Region		FL Non-Srvc Region		Non-Florida		International		Total	
	N	%	N	%	N	%	N	%	N	%
Fall 2010	1,006	37.64%	1,334	49.91%	314	11.75%	19	0.71%	2,673	100.00%
Fall 2013	1,204	42.71%	1,283	45.51%	285	10.11%	47	1.67%	2,819	100.00%
Fall 2016	1,125	39.95%	1,248	44.32%	373	13.25%	70	2.49%	2,816	100.00%

Headcount by Academic Load



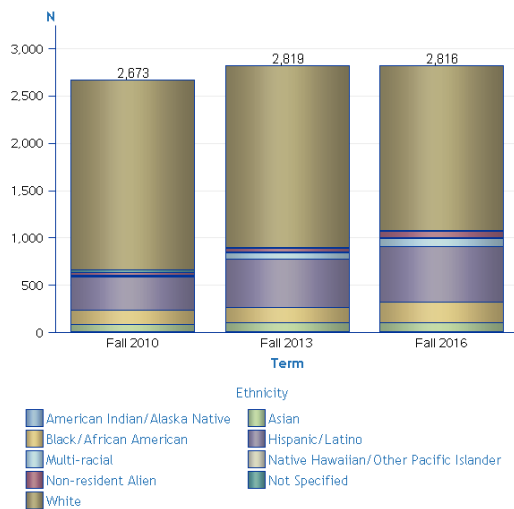
Term	Full-Time		Part-Time		Total	
	N	%	N	%	N	%
Fall 2010	2,244	83.95%	429	16.05%	2,673	100.00%
Fall 2013	2,203	78.15%	616	21.85%	2,819	100.00%
Fall 2016	2,130	75.64%	686	24.36%	2,816	100.00%

Headcount by Recent Student Type



Term	Beginner - FTIC		Early Admit		FCS Transfer		Other Undergrad Transfer		Post Bacc - Deg Seek		Total	
	N	%	N	%	N	%	N	%	N	%	N	%
Fall 2010	1,569	58.70%	.	.	956	35.77%	148	5.54%	.	.	2,673	100.00%
Fall 2013	1,301	46.15%	.	.	1,339	47.50%	179	6.35%	.	.	2,819	100.00%
Fall 2016	1,132	40.20%	1	0.04%	1,375	48.83%	285	10.12%	23	0.82%	2,816	100.00%

### Headcount by Ethnicity



Ethnicity	American Indian/Alaska Native		Asian		Black/African American		Hispanic/Latino		Multi-racial		Native Hawaiian/Other Pacific Islander		Non-resident Alien		Not Specified		White		Total		
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
Term																					
Fall 2010	7	0.26%	81	3.03%	145	5.42%	350	13.09%	14	0.52%	5	0.19%	29	1.08%	28	1.05%	2,014	75.35%	2,673	100.00%	
Fall 2013	5	0.18%	97	3.44%	160	5.68%	516	18.30%	66	2.34%	5	0.18%	41	1.45%	12	0.43%	1,917	68.00%	2,819	100.00%	
Fall 2016	8	0.28%	98	3.48%	214	7.60%	590	20.95%	88	3.13%	5	0.18%	68	2.41%	8	0.28%	1,737	61.68%	2,816	100.00%	

Office of Institutional Research. Source: Student Instruction File. [Printed on: Friday, June 30, 2017 3:36:17 PM EDT]

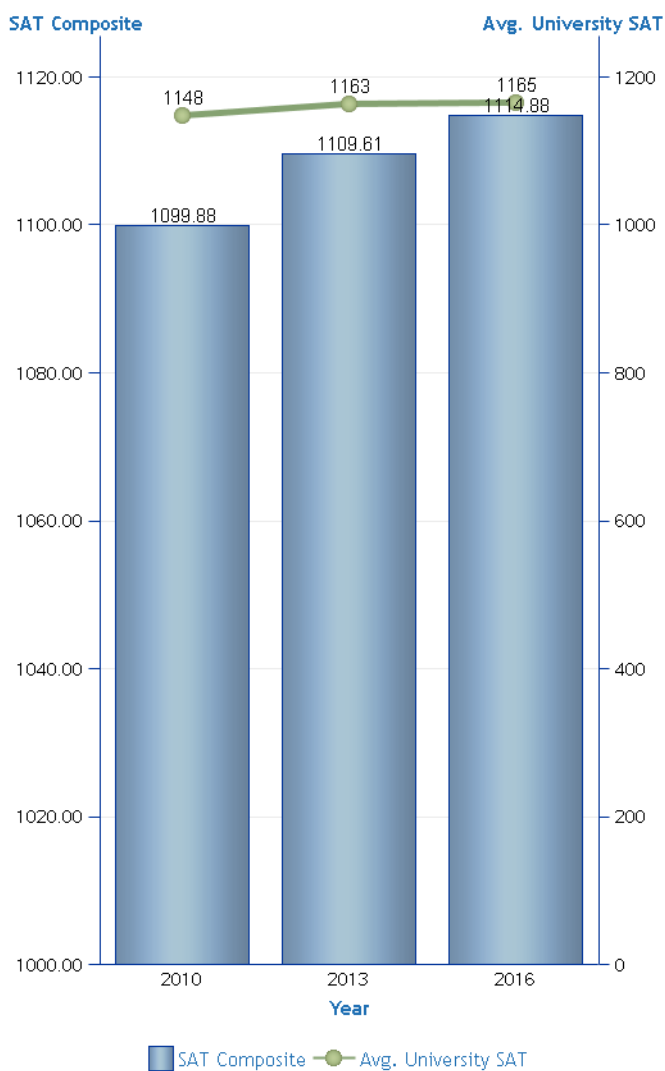
## Rosen College Hospitality Mgmt

### Undergraduate

CIP	Plan
50.1001	Entertainment Management BS
52.0901	Hospitality Management BS
52.0905	Restaurant and Food Svc Mgt BS
52.0907	Event Management BS

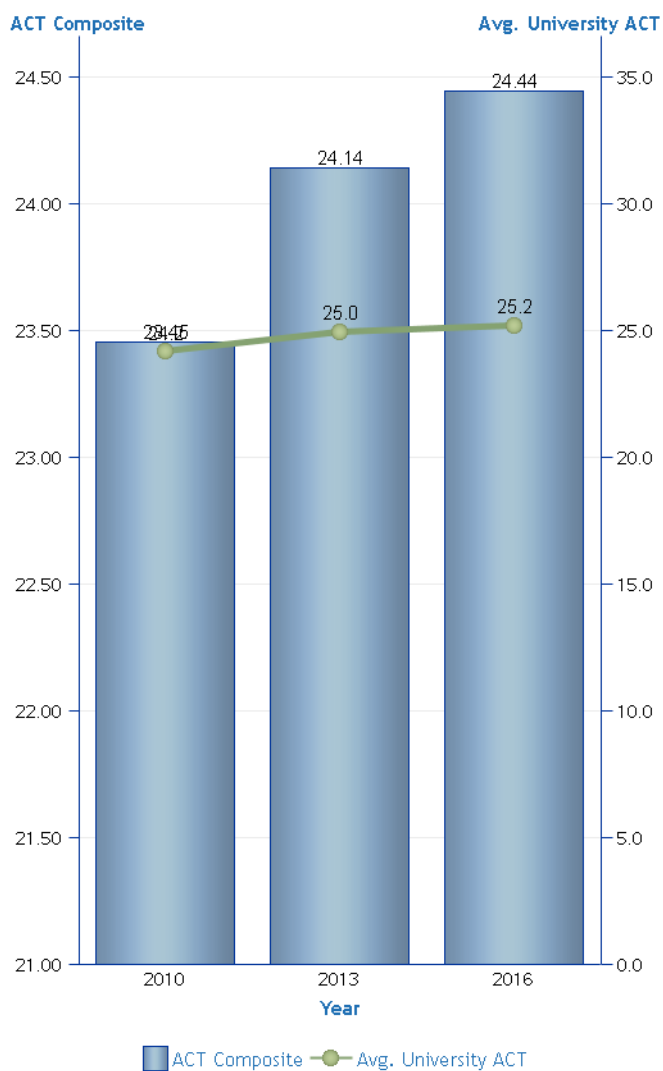
Bars represent averages for Program. Line represents averages for UCF Undergraduate Students.  
Includes current Juniors and Seniors who entered UCF as a FTIC and have valid scores on file.  
Program data excludes Pending Majors.

#### Avg. SAT Composite Scores



		N	SAT Composite	Avg. University SAT
Semester	Year			
Fall	2010	832	1099.88	1148

#### Avg. ACT Composite Scores

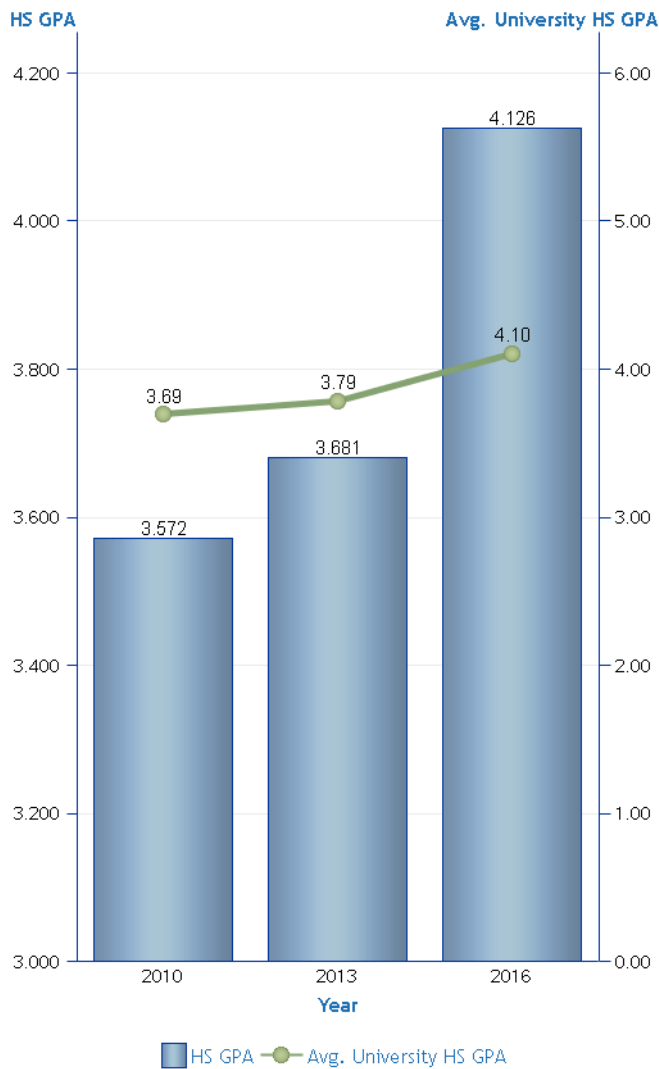


		N	ACT Composite	Avg. University ACT
Semester	Year			
Fall	2010	642	23.45	24.2

Semester	Year	N	SAT Composite	Avg. University SAT
Fall	2013	684	1109.61	1163
	2016	570	1114.88	1165

Semester	Year	N	ACT Composite	Avg. University ACT
Fall	2013	609	24.14	25.0
	2016	540	24.44	25.2

### Avg. HS GPA



Semester	Year	N	HS GPA	Avg. University HS GPA
Fall	2010	893	3.572	3.69
	2013	792	3.681	3.79
	2016	694	4.126	4.10